## IN THE CLAIMS:

We claim:

1. A computer implemented method for displaying information relating to service contracts for a plurality of building sites:

providing a web portal comprising a database, and storing information about a plurality of service contracts for a plurality of building sites in said database; receiving a request from one or more clients to display said information for a plurality of building sites the user is authorized to view; determining a plurality of service activities that are implicated by said request; and transmitting said information such that said information is capable of being displayed [displaying said information] on a client display.

- 2. The method according to claim 1, comprising receiving a user request to display information about service contracts for an individual building site, and <u>transmitting said</u> information such that said information is capable of being displayed [displaying said information] on [said] a client display.
- 3. The method according to claim 1, wherein said information further comprises information about the type of building system a service contract pertains to.
- 4. The method according to claim 1, wherein said information further comprises information about the type of equipment covered under the service contract.

- 5. The method according to claim 1, further comprising receiving a request from a client for information about the service history for a service contract, and <u>transmitting said</u> <u>information such that said information is capable of being displayed</u> [displaying said information] on [said] <u>a</u> client display.
- 6. The method according to claim 5, further comprising receiving a request from a client to display further information about an individual service activity, and <u>transmitting said</u> <u>information such that said information is capable of being displayed</u> [displaying said information] on [said] <u>a</u> client display.
- 7. The method according to claim 1, further comprising <u>transmitting said information</u> <u>such that said information is capable of being displayed</u> [displaying said information] according to the type of system said contracts pertain to.
- 8. The method according to claim 1, further comprising <u>transmitting said information</u> <u>such that said information is capable of being displayed</u> [displaying said information] according to the type of equipment said service contracts pertain to.
- 9. The method according to claim 1, further comprising <u>transmitting said information</u> <u>such that said information is capable of being displayed</u> [displaying said information] according to the status of the said service contracts.

- 10. The method according to claim 1, further comprising <u>transmitting [displaying]</u> information about one or more building sites covered under a service contract <u>such that</u> said information is capable of <u>being displayed on a client display</u>.
- 11. The method according to claim 1, further comprising receiving a request to display a technical diagram about a piece of equipment covered under a service agreement and transmitting said technical diagram such that it is capable of being displayed [displaying said technical diagram] on [said] a client display.